

Access Mobile Guide

Overview

1. What is Access Mobile Guide?
2. How can I get Access Mobile Guide?
3. How do I set up Access Mobile Guide?
4. Where can I use Access Mobile Guide?
5. Can I use Access Mobile Guide indoors?

Privacy Management

1. How do I enable my phone to get my location?
2. If I turn Location On, can anyone find my location?
3. If I turn Location On, will they still be able to find me if I dial 9-1-1?

Navigation

1. Am I using air time while I'm following my route?
2. What happens if I miss a turn, or if I know a better way?
3. Can I place a call while navigating?
4. What happens if I receive a call while navigating?
5. The directions Access Mobile Guide gave me took me a way that the road wouldn't allow. Why?
6. Can I change the voice used in navigation?
7. Can the navigator route based on a route being fastest/shortest/simplest?
8. What is the effect on routing of the various Route Types?
9. Can I ensure that a route is traversable by truck?
10. Can I get a route for bicycling?
11. Can I get a walking path?
12. Can I tell the route to avoid highways, toll roads, and/or HOV (carpool) lanes?
13. Can I change the sort of audio prompts used during navigation?
14. How do I change the navigator volume?
15. Can I alter how soon the next turn is shown?
16. What are turn maps?
17. Can I show/hide the turn maps?
18. How do I make the turn map appear automatically at the turn?
19. Can I see the turn map and turn icon at the same time?

Local Search

1. Do I need to select a category? Can I leave it as All Categories?
2. Can I do a Local Search beginning somewhere else?
3. The place I'm looking for doesn't appear in the results of the Local Search. Why?

My Places

1. Can I save favorite places?
2. I looked for something a few days ago and want to find it again. How do I do this?
3. How do I clear the list of recent searches?

Mapping

1. Can I get a map of any address?
2. Can I pan and zoom the map?
3. How do I switch between English and Metric units?
4. Can I make the Follow Me map keep North at the top?

5. Can I make the Follow Me map put the direction I'm traveling at the top?
6. Can I see how accurate my GPS reading is?

General

1. How do I show/hide category icons when viewing Recent Searches or Favorites lists?
2. Can I see the GPS coordinates while viewing a location's detailed info?

Overview

1. Q: What is Axxess Mobile Guide?

A: Axxess Mobile Guide is a BREW application that allows you to locate places, get directions to any destination, and to get a map of a location. Directions are provided as turn-by-turn navigation, with audible prompts when you are approaching a turn.

2. Q: How can I get Axxess Mobile Guide?

A: Axxess Mobile Guide is available in the Axxess catalog. It is available under Location Services.

3. Q: How do I set up Axxess Mobile Guide?

A: The first time you launch Axxess Mobile Guide, you will be asked to accept an End User License Agreement. After this, you will be able to set up your privacy settings. Lastly, Axxess Mobile Guide will remind you to turn the location setting to Location On.

4. Q: Where can I use Axxess Mobile Guide?

A: Axxess Mobile Guide will work anywhere within the Alltel Wireless Data network.

5. Can I use Axxess Mobile Guide indoors?

A: Yes. You can do both local searches and mapping indoors. Navigation requires you to be outdoors.

Privacy Management

1. Q: How do I enable my phone to get my location?

A: The following steps indicate how to set up your phone to be able to get your location

- a. Press the OK button
- b. Scroll to Settings & Tools
- c. Scroll to System and press OK
- d. Scroll to Location and press OK
- e. Scroll to Location On and press Select (the right soft key). The icon on the status bar will change to indicate the new status.

2. Q: If I turn Location On, can anyone find my location?

A: No. Alltel values your privacy, and has taken many steps to ensure that your privacy is protected. Turning Location On will not allow anyone to determine your location. It merely allows the software you installed to find your location when you ask it to.

3. Q: If I turn Location On, will they still be able to find me if I dial 9-1-1?

A: Yes. 9-1-1 operators will be able to locate you regardless of whether the switch is set to E911 Only or Location On.

Navigation

1. Q: Am I using air time while I'm following my route?

A: No. All of the directions are downloaded at the beginning of the route. As long as you don't go off route, no additional air time will be used.

2. What happens if I miss a turn, or if I know a better way?

A: If you miss a turn, or if you go off route, Axxess Mobile Guide will automatically contact the server and download new directions.

3. Q: Can I place a call while navigating?

A: Yes. At any time you can press the Send key and place a call. You can call your destination, someone in your phone book, or dial any number.

Navigation will be suspended during the call. At the end of the call, Access Mobile Guide will determine your location and will continue navigating to your destination. Note that it may be necessary for Access Mobile Guide to contact the server to update the directions.

4. Q: What happens if I receive a call while navigating?

A: Navigation will be suspended during the call. At the end of the call, Access Mobile Guide will determine your location and will continue navigating to your destination. Note that it may be necessary for Access Mobile Guide to contact the server to update the directions.

5. Q: The directions Access Mobile Guide gave me took me a way that the road wouldn't allow. Why?

A: Roads are constantly being added and changed. It takes awhile for these changes to be updated in the Access Mobile Guide databases.

6. Can I change the voice used in navigation?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select Navigation Preferences, then Voice Type. Use the Rocker Key to select the voice you want to use, and press OK to save the setting.

7. Can the navigator route based on a route being fastest/shortest/simplest?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select Navigation Preferences, then Trip Settings, then Route Type. Use the Rocker Key to select the route type you want to use, and press OK to save the setting.

8. What is the effect on routing of the various Route Types?

A: "Fastest" routes are selected based on estimated travel time. They are faster to drive but can be longer in distance. "Shortest" routes are selected based on total travel distance. They can take longer to traverse due to speed limits. "Simplest" routes contain the fewest possible turns but may take longer to drive and may be longer in distance than other route options.

9. Can I ensure that a route is traversable by truck?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select Navigation Preferences, then Trip Settings, then Vehicle Type. Use the Rocker Key to select Truck and press OK to save the setting.

10. Can I get a route for bicycling?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select Navigation Preferences, then Trip Settings, then Vehicle Type. Use the Rocker Key to select Bicycle and press OK to save the setting.

11. Can I get a walking path?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select Navigation Preferences, then Trip Settings, then Vehicle Type. Use the Rocker Key to select Pedestrian and press OK to save the setting.

12. Can I tell the route to avoid highways, toll roads, and/or HOV (carpool) lanes?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select Navigation Preferences, then Trip Settings, then Avoid. Use the Rocker Key to highlight an option you want to change, and press Set (Left Soft Key) to toggle the option on or off. A checked box means that your routes will be calculated to avoid that type of road. When done, press OK to save the settings.

13. Can I change the sort of audio prompts used during navigation?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select Navigation Preferences, then Navigator Audio. Use the Rocker Key to select the sort of prompts you want to use, and press OK to save the setting.

14. How do I change the navigator volume?

A: From the main screen, select Options (Right Soft Key) and then Preferences. Select Navigation Preferences, then Navigator Volume. Use the Rocker Key to select the desired volume level for navigator audio prompts, and press OK to save the setting.

15. Can I alter how soon the next turn is shown?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select Navigation Preferences, then Show Next Turn. Use the Rocker Key to select whether to always show the next turn or only show it when it's nearby. When done, press OK to save the setting.

16. What are turn maps?

A: Turn maps are detailed maps of turns which give you a better idea of what to expect when making a turn.

17. Can I show/hide the turn maps?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select Turn Maps, then Download Turn Maps. Use the Rocker Key to choose whether to use the turn maps, and press OK to save the setting.

18. How do I make the turn map appear automatically at the turn?

A: From the main screen, select Options (Right Soft Key) and then Preferences. Select Turn Maps, then Show Map at Turn. Use the Rocker Key to choose whether to automatically show the turn map when approaching a turn, and press OK to save the setting.

19. Can I see the turn map and turn icon at the same time?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select Turn Maps, then Turn Icons on Map. Use the Rocker Key to choose whether to show the turn icon on the turn maps, and press OK to save the setting.

Local Search

1. Q: Do I need to select a category? Can I leave it as All Categories?

A: No, you don't need to select a category. If you leave the category as All Categories, Access Mobile Guide will search for any point of interest with the name entered in the What field.

You can also search for everything near your current location. Simply leave the What field blank. To search for all nearby restaurants, highlight the Category field and scroll right to the category list and select Eating & Drinking and leave the What field blank.

2. Q: Can I do a Local Search beginning somewhere else?

A: Yes, simply change the starting location by modifying the Where field in the search. Scroll down to the Where field and then scroll right. Select the appropriate starting point.

3. Q: The place I'm looking for doesn't appear in the results of the Local Search. Why?

A: Businesses come and businesses go. It takes awhile for the Access Mobile Guide database to be updated. We update the database every three months.

My Places

1. Q: Can I save favorite places?

A: Yes, Access Mobile Guide allows you to store your Home address and Work address within My Places. In addition, you can save any search result, or any address you enter, into your favorites by selecting Options (right soft key) and then selecting Save to Favorites.

2. Q: I looked for something a few days ago and want to find it again. How do I do this?

A: All of your recent activities are saved in Recent Searches. They are ordered from the most recent to the least recent.

3. Q: How do I clear the list of recent searches?

A: While viewing any recent searches list, select Options (right soft key) and then select Clear Recent Searches.

Mapping

1. Q: Can I get a map of any address?

A: Yes, you can display a map of any address within the U.S.

2. Can I pan and zoom the map?

A: Yes, you can pan the map by pressing the Rocker Key up, down, left or right. You can zoom the map by pressing the OK button, then scrolling left or right to the appropriate zoom level and pressing OK again.

3. Q: How do I switch between English and Metric units?

A: From the main screen, select Options (Right Soft Key) and then Preferences. Select General. Use the up and down Rocker Key to select Metric Units and press Set (Left Soft Key) so that the box next to the option is checked for Metric units and unchecked for English units. Press OK to save the setting.

4. Q: Can I make the Follow Me map keep North at the top?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select General. Use the up and down Rocker Key to select Heads Up in Follow Me. Press Set (Left Soft Key) so that the box next to the option is unchecked. Press OK to save the setting.

5. Q: Can I make the Follow Me map put the direction I'm traveling at the top?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select General. Use the up and down Rocker Key to select Heads Up in Follow Me. Press Set (Left Soft Key) so that the box next to the option is checked. Press OK to save the setting.

6. Q: Can I see how accurate my GPS reading is?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select General. Use the up and down Rocker Key to select Show GPS Accuracy. Press Set (Left Soft Key) so that the box next to the option is checked. Press OK to save the setting. When viewing your GPS position on a map, an oval defines the margin of error of your GPS reading, so that your actual location should be within the oval on the map.

General

1 Q: How do I show/hide category icons when viewing Recent Searches or Favorites lists?

A: From the main screen, select Options (Right Soft Key) and then Preferences. Select General. Use the up and down Rocker Key to select Show Recent/Favorite Icons. Press Set (Left Soft Key) so that the box next to the option is checked to show the icons or unchecked to hide them. Press OK to save the setting.

2 Q: Can I see the GPS coordinates while viewing a location's detailed info?

A: Yes. From the main screen, select Options (Right Soft Key) and then Preferences. Select General. Use the up and down Rocker Key to select Show Place Coordinates. Press Set (Left Soft Key) so that the box next to the option is checked. Press OK to save the setting.