

ALI DBMS

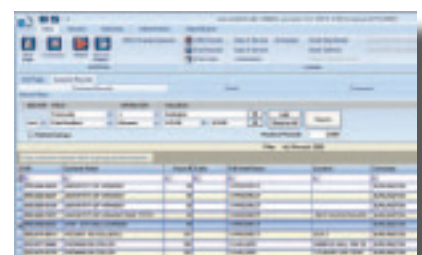
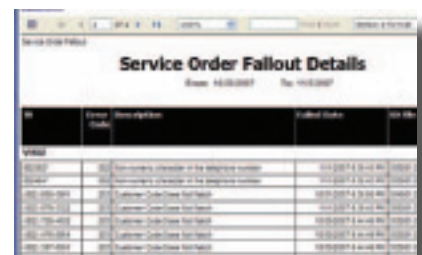
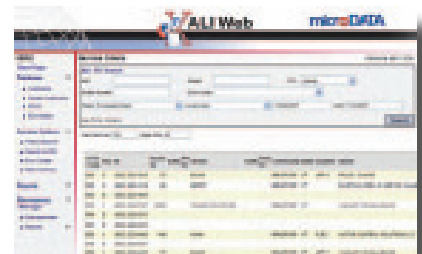


Your Challenges

- Controlling recurring maintenance costs
- Transitioning a new ALI data system into an existing call handling solution
- Keeping your ALI database up-to-date and accurate
- Providing a platform for Service Providers to access the 9-1-1 database
- Processing daily service orders in NENA standard and customizable formats
- Accommodating multi-line telephone system (PBX) records
- Managing Service Provider user permissions and access to the database

xALI DBMS™

Meet your ALI database challenges with our custom 9-1-1 DBMS software solution. Our solution includes two levels of interface with the 9-1-1 data: xALI DBMS™ for the administrators, and xALI Web™ for the Service Providers. xALI DBMS™ provides access to and oversight of all the records in the local 9-1-1 database to the administrator. xALI Web™ is the interface through which Service Providers can manage their records and process Service Orders. Our DBMS software meets your challenges by:



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Your Established Partner

TeleCommunication Systems, Inc. (TCS) (NASDAQ: TSYS) is a world leader in high availability and secure mobile communication technology. TCS infrastructure forms the foundation for market leading solutions in E9-1-1, text messaging, commercial location and deployable wireless communications. TCS is at the forefront of new mobile cloud computing services providing wireless applications for navigation, hyper-local search, asset tracking, social applications and telematics. Millions of consumers around the world use TCS wireless apps as a fundamental part of their daily lives. Federal government agencies depend on TCS' cyber security expertise, professional services, and highly secure deployable satellite solutions for mission-critical communications. Headquartered in Annapolis, MD, TCS maintains technical, service and sales offices around the world. To learn more about emerging and innovative wireless technologies, visit www.telecomsys.com.

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Specifications

xALI DBMS™

- Reducing monthly maintenance fees when you manage your 9-1-1 data in house
- Integrating with your existing call handling software
- Allowing Service Providers to easily submit daily Service Order files and edit records through the xALI Web™ interface
- Ensuring data integrity and accuracy by validating Service Order files and all record edits against the MSAG
- Returning files from Service Order processing for error review and statistics reporting
- Using a GIS MSAG* for validation, further streamlining your work effort
- Simplifying dissemination and resolution of discrepancies** generated by 9-1-1 call takers
- Offering a suite of reports and audits
- Featuring streamlined, user-friendly, secure interfaces for your administrator and Service Providers
- Accepting multiple Service Order file formats, including all NENA standard and custom formats

Reporting and Audits

- Extensive web-based reporting tools with the ability to customize to your needs
- Five built-in Data Audits
- Service Order fallout reporting by Service Provider

Service Order Processing

- Secure web access via xALI Web™ X
- Import/Export standard NENA formats (2.1, 3.1, 4XML) X
- Import/Export custom formats

xALI DBMS™ Features

- Daily audits
- Performs rigorous validation checks on Service Orders and manual edits
- Next Generation i3 Aligned
- Enables GIS MSAG synchronization via
- TCS's x9GIS™
- Provides your agency with complete access to the ALI Database for error review, statistics and reporting
- Facilitates Local Number Portability (LNP) between Service Providers and Multi-Line telephone users
- Supports Service Provider batch edits to the ALI database
- Allows Service Providers to submit electronic MSAG change request directly to the database provider via xALI Web™
- Automated MSAG management tools
- Supports community and street name Aliases
- Automatic dispersal of updated ALI records to the PSAP in near real time
- Provides each Service Provider with a full download of their TN records for data quality assurance
- Allows all authorized users to download the full MSAG for data quality assurance
- Provides administrators with full history for all TN and MSAG records
- Microsoft SQL 2008® certified

*requires TCS's x9GIS™
**requires TCS's xAdmin™